



May 14, 2026

Dear Valued Customer,

We want to inform you that we will be pausing production at our Radiopharma Birmingham facility from Friday, May 15 through Tuesday, May 19, 2026, to conduct an urgent due diligence review. This precautionary measure is necessary to ensure we continue to uphold the highest standards of quality and compliance.

To help minimize disruption during this time, we are leveraging our sister pharmacies and broader network to support scheduled doses during this period. However, due to the short notice, some patient impact may be unavoidable.

Our team is actively managing the situation and will continue to provide timely updates as additional information becomes available.

If you have any questions regarding orders or scheduling, please contact the Birmingham pharmacy directly or reach out to the Radiopharma Customer Care Team at (877) 473-8638.

We appreciate your understanding, flexibility, and continued partnership.

Sincerely,

A handwritten signature in black ink, appearing to read "Lee Hagan", followed by a horizontal line.

Lee Hagan, PharmD  
Senior Director of US Manufacturing Operations  
PETNET Solutions Inc, A Siemens Healthineers Company  
Radiopharma