



May 6, 2026

Dear Valued PETNET Customer,

We are experiencing a Cerianna® manufacturing interruption at our Boston facility and we are performing continued testing to rectify.

To mitigate patient impact and ensure continuity of service, our Customer Care team will continue to utilize our New York Pharmacy and coordinate regional distribution for scheduled patient doses where possible.

Our Customer Care team will continue to contact you to adjust any patient doses that cannot be accommodated at the original calibration time requested. We realize that rescheduling patients to accommodate revised calibration times can negatively impact your daily workflow and appreciate your flexibility and understanding during this time.

Should you have any questions or concerns, please contact the Customer Care Team at 877-473-8638.

We appreciate your cooperation and patience.

Best regards,

A handwritten signature in black ink, appearing to read "Lee Hagan".

Lee Hagan, Pharm.D.
Vice President, US Operations
PETNET Solutions Inc, A Siemens Healthineers Company
Radiopharma

A handwritten signature in black ink, appearing to read "Debbie L. Gibbons".

Debbie Gibbons
Vice President Sales, US
PETNET Solutions Inc, A Siemens Healthineers Company
Radiopharma